

In the claims

1. (Currently Amended) A method for contacting a user, comprising:

electronically receiving online session data that specifies users who have ended recent online sessions;

processing on a computer processor the online session data to identify users to call who have recently ended their online sessions, wherein the step of processing comprises a determination of the time interval since an online session was completed;

and

calling the users who have recently ended their online sessions.

2. (Original) The method of claim 1, wherein the online session data identifies a user that has completed an Internet session.

3. (Original) The method of claim 1, wherein the online session data includes a phone number.

4. (Original) The method of claim 1, wherein the online session data includes a phone number and an address.

5. (Original) The method of claim 1, wherein the online session data indicates the time an Internet session was completed.

6. (Cancelled)

7. (Currently Amended) The method of claim 1, wherein the step of processing comprises:

generating one or more data related to failed calls to users; and

comparing the session data to one or more data related to failed calls to users.

8. (Currently Amended) The method of claim 7, wherein the failed calls comprise one or more of busy calls and unanswered calls.

9. (Original) The method of claim 1, wherein the session data is received, by a telemarketer from Internet Service Provider (ISP).
10. (Currently Amended) A method of identifying users to a caller, comprising:
detecting the end of an online session of a user;
storing a record of the online session that indicates that the online session of the user has recently ended, wherein the record includes the time the online session ended;
and
transmitting the record to a caller to cause the caller to place a call to the user after the online session has ended.
11. (Original) The method of claim 10, wherein the method is performed by an Internet Service Provider (ISP), and wherein the caller is a third party other than the ISP and other than the user.
12. (Original) The method of claim 11, wherein the caller is a telemarketer.
13. (Original) The method of claim 10, wherein the step of transmitting is performed in substantially real time relative to the step of storing.
14. (Original) The method of claim 10, wherein the step of transmitting is performed within fifteen minutes of the step of detecting.
15. (Original) The method of claim 10, wherein the record includes a phone number of the user.
16. (Original) The method of claim 10, wherein the record includes a phone number and an address of the user.
17. (Cancelled)

18. (Currently Amended) A method for contacting users, comprising:
- placing calls to users;
 - storing call details for calls not successfully completed;
 - comparing the call details to online session data that specifies users who recently ended an online session, wherein the step of comparing comprises determining the interval since an online session was completed; and
 - repeating phone calls to users who recently ended an online session and that were previously unsuccessfully called based on the step of comparing.
19. (Original) The method of claim 18, wherein the call details include phone numbers.
20. (Original) The method of claim 18, wherein the call details include an indication of answered calls or busy calls.
21. (Original) The method of claim 18, further comprising the step of receiving the call details from a telephone service provider.
22. (Original) The method of claim 21, wherein the telephone service provider stores the call details based on a trigger at a Service Switching Point (SSP).
23. (Original) The method of claim 22, wherein the trigger is based on the detection of an unanswered call or the detection of a busy call.
24. (Original) The method of claim 18, wherein the online session data is provided by an Internet Service Provider (ISP).
25. (Cancelled)
26. (Previously Presented) The method of claim 18, wherein the online session data includes a phone number and the end time of an online session.

27. (Original) The method of claim 18, wherein the step of comparing comprises comparing phone numbers in the call details to phone numbers in the online session data.

28. (Cancelled)

29. (Original) The method of claim 18, wherein the step of repeating is automated.

30. (Currently Amended) A system for contacting users, comprising:

means for receiving online session data that specifies users who have ended recent online sessions;

means for processing the online session data to identify users to call who have recently ended their online sessions, wherein the means for processing comprises a computer adapted to determine a time interval since an online session was completed;
and

means for calling the users who have recently ended their online sessions.

31. (Original) The system of claim 30, wherein the means for receiving online session data comprises means for communicating with an Internet Service Provider (ISP).

32. (Original) The system of claim 31, wherein the means for communicating comprises access to e-mail containing the online session data.

33. (Original) The system of claim 31, wherein the means for communicating comprises access to a Web site containing the online session data.

34. (Original) The system of claim 31, wherein the means for communicating comprises a facsimile connection to a file containing the online session data.

35. (Original) The system of claim 31, wherein the means for communicating comprises a direction connection for receiving a file containing the online session data.

36. (Cancelled)

37. (Original) The system of claim 31, wherein the means for calling comprises a telephone.

38. (Original) The system of claim 31, wherein the means for calling comprises a telephone.

39. (Original) The system of claim 31, wherein the means for calling comprises automated dialing software.

40. (Currently Amended) A system for identifying users to a caller, comprising:
means for detecting the end of an online session of a user;
means for storing a record of the online session that indicates that the online session of the user has recently ended, wherein the means for storing a record comprises a database storing a phone number of the user and the time of the end of the online session; and
means for transmitting the record to a caller to cause the caller to place a call to the user after the online session has ended.

41. (Original) The system of claim 40, wherein the means for detecting comprises a remote access server.

42. (Cancelled)

43. (Original) The system of claim 40, wherein the means for transmitting comprise an e-mail, a Web site, a facsimile connection, or a direct connection.

44. (Original) The system of claim 40, wherein the system is located at an Internet Service Provider (ISP) and the caller is a telemarketer.

45. (Currently Amended) A system for contacting users, comprising:

means for calling to users;

means for storing call details for calls not successfully completed;

means for comparing the call details to online session data that specifies users who recently ended an online session ~~to identify users targeted for a repeat call, wherein the means for comparing comprises a computer adapted to compare phone numbers in the call details to phone numbers in the online session data and wherein the computer is further adapted to process the online session data to determine a time interval since an online session ended and wherein the computer is further adapted to compare the time interval to a threshold to determine whether a specific user is targeted for a repeat call;~~
and

means for repeating calls to users who recently ended an online session and that were previously unsuccessfully called.

46-47. (Cancelled)

48. (Original) The system of claim 45, wherein the online session data includes a phone number and the time of the end of an online session.

49. (Original) The system of claim 45, wherein the call details include whether a call was busy or answered.

50. (Cancelled)

51. (Previously Presented) A system for identifying users to call, comprising

a remote access server for determining when an online session of a user has ended;

a memory for storing online session data including data sufficient to identify the time the online session of the user ended; and

an output module for sending the online session data to a third party caller to cause the third party caller to place a call to the user after the online session of the user

has ended.

52. (Cancelled)

53. (Previously Presented) The system of claim 51, wherein the online session data includes a phone number.

54. (Previously Presented) The system of claim 51, wherein the online session data includes a name.

55. (Previously Presented) The system of claim 51, wherein the online session data includes an address.